BHCIA has a number of 52 places reserved for the passengers with reduced mobility in the public parking.

Useful indicators

- Accessible public phones
- Escalator
- Mobile sidewalk
- Accessible public toilets
- Elevator

Contact

Calea Bucureștilor no. 224 E, Otopeni, Ilfov County, Code 075150, Romania

Airport information: +40 (021) 201 4000
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Starting with the 26th of July 2008, the responsibility for assisting the disabled or reduced mobility passengers (PRM) has been assigned to the airport authority, from the airlines, based on the Regulation (CE) no. 1107/2006, which became effective. This regulation stipulates harmonization of the assistance provided to PRMs on the entire territory of the European Union.

Within Bucharest HENRI COANDA International Airport, the assistance of PRM is provided by the department of PRM Ground Handling.

The Passengers with Reduced Mobility will not pay additional charges for the assistance provided by the airport.

How is assistance requested?

In case you need assistance at the airport you should inform the airline you are flying or the tourism agency when you purchase the ticket or at least 48 hours before the hour scheduled for your departure.

This notification made in advance and provided by Regulation (EC)1107/2006 has the purpose to inform in advance both the airline and the airport service provider about your request.

In order to benefit of assistance adapted to your needs, you are kindly asked to use one of the following codes at the moment you purchase the ticket:

- **WCHR** - passenger who can climb stairs but cannot walk long distances
- **WCHS** - passenger who can not climb stairs
- **WCHC** - passenger who can not walk or climb stairs
- **BLND** - passenger with severe sight deficiencies or blind
- **DEAF** - passenger with severe hearing deficiencies, deaf or deaf-and-dumb
- **DPNA** - passenger with intellectual disabilities who needs assistance

**Arriving at the airport**

On the day of departure, when you arrive at the airport, please go directly to the check-in-counter of your airline or ask for assistance at one of the help points located within the terminals of Bucharest Henri Coanda International Airport.

**Help Points**

The help points inside Henri Coanda Airport are marked with the following indicator:

![Asistență Assistance](image)

These points are located as follows:

**Parking**

The parking of the Domestic Flights Terminal (ground floor)

Inside the parking, the points where assistance can be requested are located close to the parking places dedicated to PRMs.

**Domestic Flights Terminal**

Inside this terminal you can request assistance at the counter of the airline you are flying or at the counter of the PRM Ground Handling Service.

**International Arrivals Terminal**

You can request assistance at the Information Desk.

**More Information**

You can ask for more information about the assistance offered to the PRMs at the Information Desks located inside the International Departures/Arrivals Terminals.

These desks are marked with the indicator: